

GAB Robins

Surge Bulletin



27 June 2011

Current Surge Plan Status: AMBER

After the 'heat wave' – localised flash flooding likely for East/South East



Update

Britain's two-day heat wave will come to a dramatic end today with parts of the country likely to be hit by thunderstorms, hail and even tornadoes.

Whilst temperatures hit 84F (29C) in places yesterday, today could be even higher at up to 91F (33C) in south east England – making it hotter than the Caribbean!

However, the Met Office warned that cooler air pushing in from the Atlantic is likely to cause thunderstorms and heavy downpours tonight and into tomorrow, raising the risk of flash flooding.

Some experts also claim the conditions could generate miniature tornadoes in parts of the south east, where the storms are expected to be most severe.

The Met Office has issued severe weather warnings for a broad stretch along the east of England where up to 2in (50mm) of rain is expected to fall within just a few hours.

Some areas could also experience large hail stones and strong winds – welcome to Summer!

Actions

- Additional resource available to be allocated into our Manchester and Brighton Service Centres.
- Ability to extend working hours of Service Centres.
- Extension of team available to handle out of hours calls if the situation deteriorates outside of core hours
- Additional adjusters available from other areas.
- All property adjusters in eastern and south-eastern areas on stand by to attend to major incident if required.
- Major and Complex team on alert.
- Availability of own contractor network, BRICS, to undertake emergency works

Current Surge Plan status

AMBER Status of alert arising from claims received and data that indicates likely event.

We have changed our Surge Plan status to amber to prepare for any potential influx of claims. The situation will be monitored closely and our status will remain at this level unless there is a further worsening of the situation in the next 24 hours.

Expected Activity

Our met Office partners have issued a severe weather warning for eastern and south-eastern areas, as highlighted on the map.

Heavy showers and thunderstorms are expected to develop in places during Monday afternoon/evening and Tuesday. These have the potential to bring rainfall levels in some areas of 25 -50mm in a few hours bringing a risk of flash flooding accompanied by large hail in places.

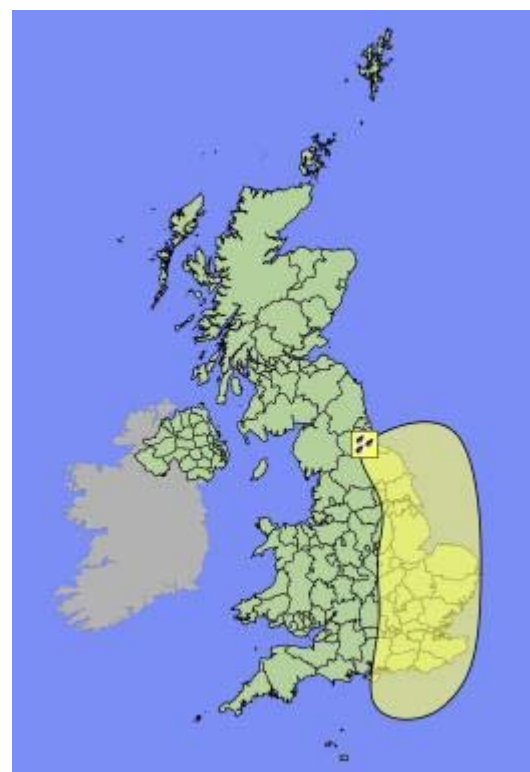
We will continue to monitor the situation and will issue further updates should we receive a surge of weather related claims in any particular areas.

Please feel free to contact your account managers if necessary or me.

George Bentley

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■ No severe weather ■ Be aware
■ Be prepared ■ Take action

 Rain  Wind  Ice
 Snow  Fog