

# GAB Robins

Storm Bulletin



Issue Number 1

**Current Surge Plan Status: AMBER**

## Flash floods in Lancashire



*Image courtesy of the Lancashire Evening Post*

Parts of Lancashire experienced flash flooding yesterday evening after a period of torrential rainfall which followed a prolonged dry spell. Storm drains in Preston were unable to cope with the volume of rainfall and backed up causing many roads in the PR2 and PR5 areas to become flooded. The above photo is of Tulketh Road in Preston during the storm conditions.

Further heavy rain has been forecast for this area along with parts of Scotland, Northern Ireland, Wales and SW England.

## Current Activity

Our adjusters have been busy today dealing with a number of urgent storm and flood claims. Several properties were rendered uninhabitable by flooding including multiple properties in the PR2 and PR5 postcode areas. Claims have also been received in the PR1, BL and ST postcodes.

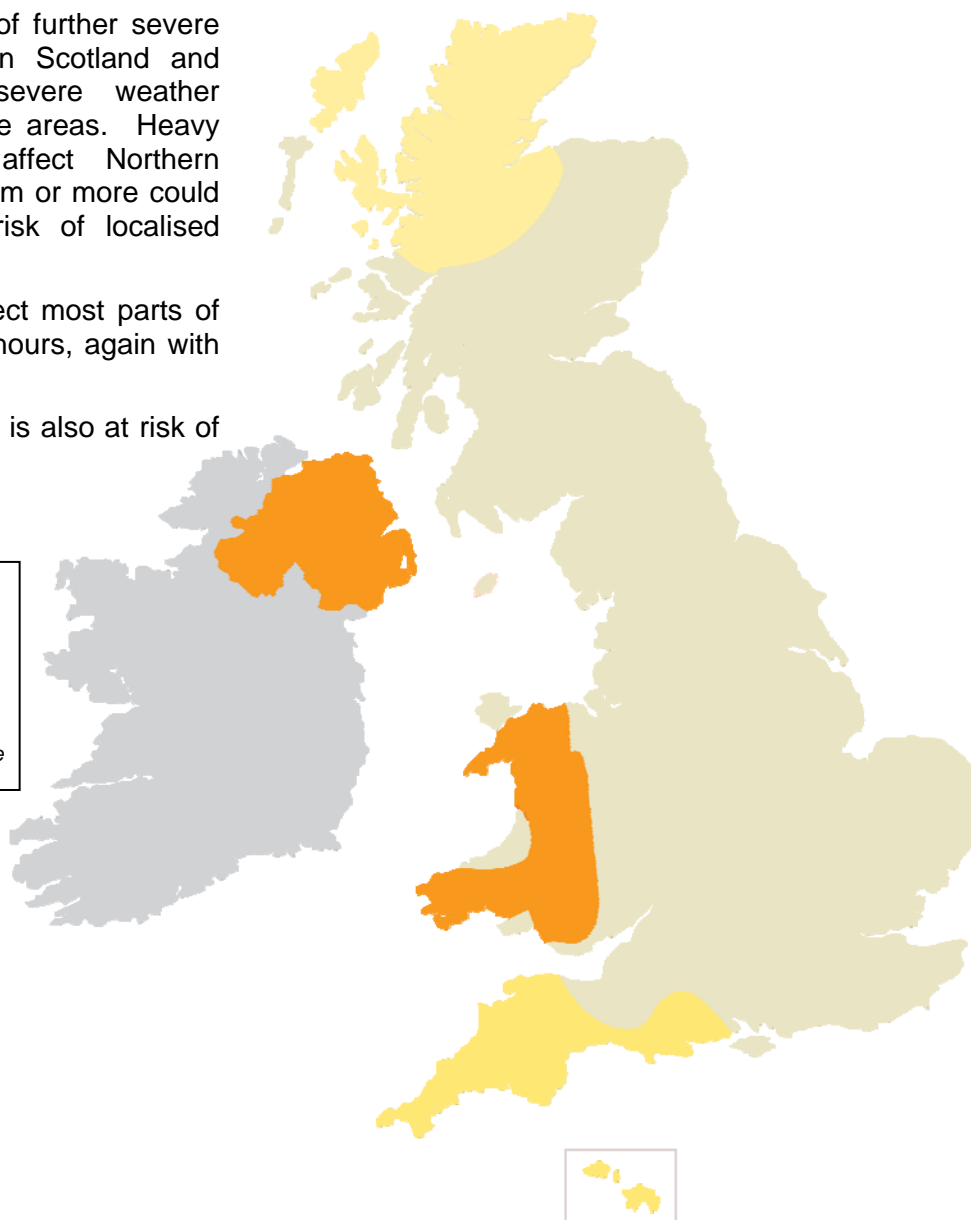
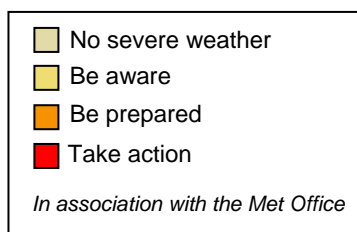
We are expecting the weather in certain areas of Scotland and Northern Ireland to worsen over the next 24 hours. We will continue to monitor storm activity via GAB Robins' **WeatherEYE** service in conjunction with our Met Office partners, together with feedback from our local adjusters.

## Expected Activity

There is a moderate risk of further severe weather affecting Northern Scotland and Northern Ireland with severe weather warnings in force for these areas. Heavy thundery showers will affect Northern Ireland this afternoon. 15mm or more could fall in 3 hours, with a risk of localised flooding.

Further heavy rain will affect most parts of Wales during the next 24 hours, again with a risk of localised flooding.

The south west of England is also at risk of heavy rain and high winds.



## Current Surge Plan status

**AMBER** Status of alert arising from claims received and data that indicates likely event.

All of our adjusters will remain on amber alert whilst the number of claims received remains manageable and there is sufficient capacity within our adjuster's diaries to continue to respond quickly to new instructions within normal service standards. The situation is well under control and our status will remain at this level unless there is a further worsening of the situation in the next 24 hours.

## Actions

Whilst we expect claim levels to rise moderately over the next few days, we do not expect anything that could be described as a major incident. Resources will continue to be made available to ensure those claims received are attended to promptly and mitigation measures undertaken immediately.

Further bulletins will be issued as and when required, depending on further weather developments. In the meantime should you have any queries or require further assistance please contact your Account Manager or indeed myself.

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